



# Croatia: Off the Beaten Path with Larry Kanfer

*Stevie Jay*  
TRAVEL



*Yacht Esperanza*



# Croatia: Off the Beaten Path with Larry Kanfer

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## We Welcome You!



Our tour hosts are Larry & Alaina Kanfer who want to make sure everyone is okay and having a great time. If you are looking for things to do, ask them for ideas.

## Important Note

There are a lot of pages here. However, the key parts to read before departing are:

**StevieTips**—with useful passport, packing, money, electrical current and local travel tips. This follows the **Tour Membership List** and **Itinerary**.

**Coach, Flight, Hotel & Yacht**—on the next page. We suggest that you always carry this and so we made this booklet small. It is good idea to leave a copy, photo or scan page 3 for those at home!

Included in your Documents Package is: a **Bag Tag** for your checked bag, and an **E-Ticket** (if not noted as Own Air who bought a ticket elsewhere).

## E-versions of these documents

You can download non-personalized e-versions of these documents and read them on a smart phone or tablet like an iPad: [steviejaytravel.com/path](http://steviejaytravel.com/path).

## Esperanza Yacht at a glance



Built: 2016

Length: 46m

Width: 8.6m



Hull: Steel



Capacity: 38



Cabins: 19



Above: 11



Lower: 8



Jacuzzi

## Coach & Flight Schedule

Your bag tag shows which departure point you selected.



4413 TROSTSHIRE CIR, CHAMPAIGN IL 61820  
217 840-9913 | 217 619-0202 WWW.STEVIEJAYTRAVEL.COM



Carrier	Flight#	Day	Date	From	To	Depart	Arrive
Windy City Limos		THU	10OCT	Champaign KANFER GALLERY*	Chicago O'Hare ORD	10:00 AM	
Lufthansa	LH 437	THU	10OCT	Chicago O'Hare ORD TERMINAL 1	Munich TERMINAL 2 MUC - AIRBUS A350-900	3:35 PM	7:05 AM 11OCT
Lufthansa Cityline	LH 1718	FRI	11OCT	Munich TERMINAL 2 MUC	Split SPU - AIRBUS A319	9:10 AM	10:30 AM
Croatia Airlines	OU 412	SUN	20OCT	Split SPU	Frankfurt TERMINAL 1 FRA - AIRBUS A320	1:00 PM	2:50 PM
Lufthansa	LH 432	SUN	20OCT	Frankfurt TERMINAL 1 FRA	Chicago O'Hare TERM. 5 ORD - AIRBUS A340-300	5:20 PM	7:55 PM
Windy City Limos		SUN	20OCT	Chicago O'Hare ORD TERMINAL 5	Champaign KANFER GALLERY*		11:30 PM ESTIMATED

\* Kanfer Gallery 2103 N Dunlap Avenue, Champaign.

Please call Larry and advise if you are leaving a car 217 369-1733. *Park at your own risk.*

## Hotel & Yacht

(In parenthesis are the number of nights we stay here followed by dates of check in and check-out)

### Croatia

**Split (2) 10/11-13/2024**

#### Le Méridien Lav

Grljevaccka, 2A, Podstrana,  
Split, Croatia, 21312  
Phone: 385 21 500 500

[www.marriott.com/en-us/hotels/spumd-le-meridien-lav-split/overview](http://www.marriott.com/en-us/hotels/spumd-le-meridien-lav-split/overview)

### Adriatic Sea, Dalmatian Islands

(7) 10/13-20/2024

#### Sail Croatia

#### Esperanza Yacht

Air conditioned cabins with  
private facilities. Split Return  
South Itinerary.

[www.sail-croatia.com](http://www.sail-croatia.com)

**Larry Kanfer's cell 217-369-1733**

# Tour Membership List

	Departing		Departing
BOSLEY/CAROL	Champaign	MCALLISTER/REBECCA	Champaign
BOSLEY/TERRY	Champaign	PRUIETT/GAIL	Own air
CONRY/SHARON	Champaign	PRUIETT/STEVEN	Own air
CONRY/THOMAS	Champaign	SHERRICK/KRISTINE	Champaign
ELDER MILLER/ALICE	Chicago/O'Hare	TRIMBLE/VICKI	Champaign
GANTZ/SARAH	Champaign	CAPRASSE VASAUNE/JENNY	Own air
ZEHR/MARIE	Champaign	VASAUNE/JEAN PIERRE	Own air
KANFER/ALAINA	Champaign	WAKEFIELD/CAROL	Champaign
KANFER/LAWRENCE	Champaign	WEISBAUM/JON	Champaign
MCALLISTER/JEANA	Champaign	WEISBAUM/KATHRYN	Champaign

Total 20 travelers. Let us know if the departure point above is incorrect.  
Your **Seat Assignment** is shown on your E-Ticket Page.

*Below: Le Méridien Lav, Split*



# Itinerary

*A blank line is included with each day so you can write in the time to be on the bus the next morning or other times that you need to track.*

*Itinerary subject to change.*

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## Day 1 10/10/2024 Thursday Champaign-Chicago/O'Hare-Flight

**10:00 A.M.** board our private mini-bus to Chicago O'Hare.

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Larry and Alaina Kanfer welcomes you aboard our private coach to Chicago where we board our flight to Europe.

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## Day 2 10/11/2024 Friday Flight Arrival-Split

Check-in **2:00 P.M.** (luggage stored until then). Dinner buffet is served: Spalatum restaurant lobby level **6:00 P.M.**

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On arrival in Munich airport, we board a connecting flight to Split. On arrival in Split, we are taken to our hotel for the next two nights in Split. The rest of the day is free until a 6:00 P.M dinner which is now included as a bonus to you! (D)

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## Day 3 10/12/2024 Saturday Split

Breakfast is served in Spalatum restaurant lobby level, **6:30-10:30 A.M.** Then **9:00 A.M.** depart on morning surprise.

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We are including a fun surprise this morning. Head to hotel lobby and board the motorcoach by 9:00 A.M. Our guide, Ives Cikatic, takes us to meet the *mysterious Mr. Beesh Kitch*. By 12 NOON., the coach will drop you off in the old city so you will have a free afternoon and evening. Split is known for its beaches and the fortress-like complex at its center, Diocletian's Palace, erected by the Roman emperor in the 4th century. Once home to thousands, its sprawling remains include more than 200 buildings. Within its white stone walls and under its courtyards and galleries are shops, bars, cafes, cathedrals, hotels, and several houses.

The day is free for exploration and experiences. You can return to the hotel when you want by hiring a taxi. (CB)

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## Day 4 10/13/2024 Sunday Split-Embark-Stari Grad

Breakfast: Spalatum **6:30-10:30 A.M.**

By **9:00 A.M.** have your **checked bag ready**, inside room, by the door. Departure time to yacht: **10 A.M.**

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We are taken to the harbor, where we board our yacht, Esperanza, built in 2016. We will have a good-sized cabin with a bathroom and either a porthole or window.

A Welcome Reception will commence onboard your ship, during which you can join your fellow travelers for champagne and canapes before departing the harbor.

Enjoy our daily three-course lunch onboard as we depart Split Harbor and commence sailing towards our first destination - the quaint harbor town of Stari Grad.

Situated on the northern side of the island, Stari Grad literally means 'Old Town' town in Croatia. It boasts an attractive network of old, narrow streets and small squares around the harbor. Vineyards and olive groves surround the town, and the Stari Grad Plain is a UNESCO-protected World Heritage Site.

Tonight, we'll enjoy a traditional Croatian Village Dinner on the Stari Grad Plain, indulging in delicious Peka and locally produced wine. (CB, FL, FD)

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### **Day 5 10/14/2024 Monday Stari Grad-Hvar**

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After our daily buffet breakfast, this morning, we'll head out to the stunning Pakleni Islands and have lunch onboard.

We'll continue to the other side of Hvar Island to the famous Hvar Town, the 'French Riviera' of the Adriatic. Feel the part sipping champagne and docking alongside other super yachts. Although a haven for celebrity spotters, Hvar remains authentic to its roots, with cobbled streets, historic architecture, and a 16th Century Fortress overlooking the town. (BB, L)

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### **Day 6 10/15/2024 Tuesday Hvar-Mljet**

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Today, we sail southeast to one of Croatia's most beautiful islands, Mljet, a National Park and Croatia's greenest island, covered by dense Mediterranean pine forest. The National Park is famous for its two salt lakes at the island's north end—Veliko and Malo Jezero, as well as the 12th-century Benedictine monastery in the middle of Veliko. You can enjoy the natural beauty of the island's scenery by cycling or walking around where the sea meets the lake.

After exploring, spend your afternoon on the ship's top deck, watching a magical Mljet sunset with a drink in hand.

Please note that there is an entrance fee payable locally and, if you want, an optional bike rental. (BB, L)

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### **Day 7 10/16/2024 Wednesday Mljet-Dubrovnik**

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There is nothing like waking up in the peaceful Mljet and enjoying breakfast as we cruise toward the protected and spectacularly beautiful city of Dubrovnik. Enjoy the beautiful views along the way towards

“heaven on earth” - according to the famous writer George Bernard Shaw. We will arrive in Dubrovnik in the afternoon, allowing ample time to explore Dubrovnik. Dubrovnik’s Old Town is wonderfully captivating with its 1,940m long 15th-century stone walls built to protect the city from invasion.

We highly recommend the walls to grasp the diverse nature of this city. Walk along the Stradun, the promenade inside the old city walls, and meander the alleyways to discover numerous local restaurants, shops, and bars.

The bus transportation from the Gruz Port, where the yacht docks, and a Dubrovnik City Historical Walking Tour are both included. It’s a great way to learn about this wonderful city. When you are done, hire a taxi to take you back to Gruz Port. (BB, L)

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## Day 8 10/17/2024 Thursday Dubrovnik-Korcula

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After breakfast, we set sail for Korcula, the rumored birthplace of Marco Polo. Lunch will be served onboard near Lumbarda Bay, on the eastern side of Korcula Island.

We will stay overnight at the port of Korcula Town. Explore this fortified town, with its narrow streets and lookout towers, understanding the island’s host of legends, myths, and tales. The town’s stone walls were built over two centuries ago, and the Old Town is built in a fishbone structure you must see to believe. (BB, L)

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## Day 9 10/18/2024 Friday Korcula-Markarska

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Enjoy cruising along the Adriatic coast as we make our way to the Makarska Riviera. Spend the afternoon swimming at one of the beautiful beaches along the Riviera, relaxing onboard, or enjoy strolling the streets of Makarska, exploring the beachfront markets.

Take a walk around the tip of the Riviera for a wonderful view of the Biokovo Mountain range and get up close to the statue of St. Peter, watching protectively over this beautiful town. Unwind with a cocktail

as you absorb the beauty of Makarska and watch the spectacular sunset over the Adriatic. (BB, L, FD)



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## Day 10 10/19/2024 Saturday Markarska-Split

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Embrace your last morning cruising the Dalmatian coast as we return to Split. In the afternoon, we will have another chance to take in this spectacular city as we cruise into Split Harbor. This UNESCO World Heritage city centers around the stunning Diocletian's Palace, the Roman emperor Diocletian's retirement palace from 295-305 AD. A walking tour of Split is included.

Stroll through the palace basement filled with market stalls, and once outside, experience the historical architecture of this beautiful palace, which consists of 220 buildings within its boundaries & is home to 3,000 people. Split is now the second largest city in Croatia and continues to grow yearly with numerous cafes, bars, and traditional Dalmatian restaurants. (BB, L)

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## Day 11 10/20/2024 Sunday Split-Flight-Chicago/O'Hare-Champaign

The crew will tell you when to board the motorcoach to the airport.

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This morning, enjoy an early onboard breakfast before saying goodbye to the crew and all of your new friends.

We are taken to the airport to board our same-day flight connection back to Chicago. On arrival, our private coach returns us to Central Illinois with memories of this unique Stevie Jay Travel package, visiting the Adriatic coastal towns of Croatia. (BB)

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*Stevie Jay*  
TRAVEL



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## StevieTips

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**Passport, in hand?** Make sure you get your Passport in hand right away. We have seen people think they know where it is and then go there on the morning of travel and cannot find it. Make sure it is good through January 20, 2025 (or later if you plan to stay on after our tour ends.)



Replacing a lost passport in a hurry can be quite expensive. Keep your passport with you and only surrender it



if an accommodations or government official requires you to. *Make a xerox copy of your passport* (or take a photo) and use that if anyone else wants to see it (like to exchange money).

**Visa?** No visa is required to visit Croatia this year [travel.state.gov](http://travel.state.gov) (the European ETIAS travel authorization system is projected to start in the first half of 2025).

**Do you wear a watch?** If you count on your cell phone for the time, it may not work overseas if you have no data plan. We recommend that you get an inexpensive watch to wear and be on time. And get a small travel alarm clock. Being a few minutes late is multiplied by those who must wait for you. We will all appreciate getting to leave on time.

**Last Minute News?** If there is news that would affect our tour, please go to [steviejaytravel.com/news-terms](http://steviejaytravel.com/news-terms) for the latest word.

**Accident, Illness, delay or interruptions?** If you have issues, that you need help with or a claim to make, included in the **Vacation & Cruises Plan** from AIG Travel Guard, they have staff standing by to help, call toll free 1-866-401-8955 within the U.S. (or internationally by calling collect to this US phone +1-715-295-9365) and reference **Policy number:** 3965583 for Illinois & Texas (3965585 for North Carolina & Nebraska).

Travel Guard staff provides Travel Medical Assistance, Worldwide Travel Assistance and LiveTravel® Emergency Assistance. For an *Insurance Description of Coverage* see: [steviejaytravel.com/path](http://steviejaytravel.com/path). For other help, call Bill Owen at 217-619-0202.

**Difficulties en route?** If you have difficulties while on tour, don't suffer in silence—let us know. We want to do what we can to help. Ask your tour manager or tour host.

**Weather** will likely be mild each day, about 65° with plus or minus 5° temperatures. Rather than heavy clothing, we recommend that you *wear layers*. You might start the day with a light rain jacket, sweater and shirt then peel layers as the day warms up. The [www.timeanddate.com/weather/](http://www.timeanddate.com/weather/) climate section gives the following *average* from low to high of 59-69° with 3.5" of rain in October.

These are statistics converted to Fahrenheit. Celsius temperatures are used in Europe and the math can be a challenge to figure out: • Deduct 10%, • Double that and • Add 32°. So for example, 20°C - 10% = 18 x 2 = 36 + 32 = 68°F. Or remember that for every 11 Celsius, increase by 20 Fahrenheit:

- Freezing 0°C = 32°F
- Chilly 11°C = 52°
- Mild 22°C = 72°
- Hot 33°C = 92°F and estimate *between* those!

There is a full moon on October 17, 2024. 



**Maximum Checked Bag Size:** 62" (158cm) total dimensions of Length + Width + Height & weight 50 pounds (23kg). Here's the link for Lufthansa: [lufthansa.com/us/en/prepare-for-your-trip/baggage](https://lufthansa.com/us/en/prepare-for-your-trip/baggage). There is *no* fee for the first checked bag but Lufthansa does have a fee for a second checked bag. Because of vehicle storage limitations, we prefer most to not bring a second checked bag. If someone does, we will have to charge for the extra tips for portage.

**Maximum Carry-on Bags Size Maximum:** Height 21.5", Width 15.5" & Length 9.0" (55x40x23cm) and 17 pounds (8kg). You can *also* bring one small personal item, e.g. small handbag, laptop, or duty free item with a maximum size Height 15", Width: 11" & Length 4" (40x30x10cm).

Note that **maximum-sized** carry-on bags will have to be placed in the coach's luggage compartment. So a *smaller* carry-on bag with wheels *plus* a small to medium sized back pack could be a better combination.

**What not to pack in your checked bag:** passport, medications or valuable items. If you have medications, bring several days extra in case you are delayed on the return. *Carry these items with you.*



**What to Pack** We already suggested *layering clothing*, here are more suggestions, *but not a cat!*

- Wrinkle free, drip-dry and comfortable. Getting laundry done on tour is impractical.
- No dressy clothes are required for this tour. Casual clothes are fine but the yacht asks for smart casual attire for the Captain's Dinner
- Don't buy new shoes right before you go! It is much better that they be broken-in and see you through a lot of walking long before the tour.

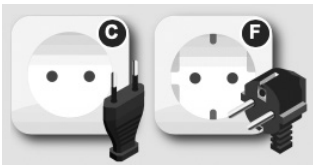
- A wash cloth. (It's considered a personal item in Europe, like a toothbrush.) **Included aboard the yacht:** towels (shower and beach), soap, shampoo, and a hairdryer. Hairdryers are in each room at the hotel also.

**TSA's 3-1-1** rule requires all carry-on liquids be in containers no larger than 3.4 ounces (100 milliliters) and all of them placed in a quart-sized zip-lock bag, one zip bag per passenger. More or larger liquid containers can go in a *checked bag* without limitation. Here is the web address for this: [www.tsa.gov/videos/travel-tips-3-1-1-liquids-rule](http://www.tsa.gov/videos/travel-tips-3-1-1-liquids-rule).

**Lost Luggage** If luggage is lost or damaged, file a claim *immediately* with the airline. Show them the page of hotels so they know how to get the bag to you. If not found within 24 hours (depending on policy's terms) of arrival, travel insurance will reimburse for certain purchased items under its Baggage Delay coverage.

**Electrical Devices** Normal American electrical appliances (such as hair dryers and shavers) will not work in Croatia without *both* a:

- *Power Converter* to reduce their "hotter" 230-volt power to your US 110-volt device.\*
- *Plug Adapter* that allows you to fit your plug into their sockets. Types C & F Plug and socket photos from [power-plugs-sockets.com/croatia/](http://power-plugs-sockets.com/croatia/).



Kits that include both Converters and Adapters (plus adapters for other countries) are sold at luggage departments of Wal Mart and similar.

*\*Exceptions:* if your appliance has a switch to go from 110 volts to 240 volts, or your camera, phone, computer etc. has a power pack that automatically **converts** (you can tell because the range 100-240v is shown on its power pack), **you still need a plug adapter.**

**“FX”** **Travel Money** Debit & Credit Cards are a great way to pay for most larger expenses. Card companies have immense buying power to get a great “foreign exchange” (FX) rate, but best to use a card without a 1-3% fee (for example, Capital One has fee-free cards). Visa and Master Card are the mostly commonly accepted.

**FOREIGN EXCHANGE**

A card without a “chip” will usually work but their card “swipers” require you enter a “PIN” number; if you don't have that number, call your credit card issuer now. *Important: some businesses will not accept credit cards for smaller amounts, like under €20.*

To avoid having your card(s) shut down on first use, *call your card issuer*

(some allow you to do this on line) telling them where and when you are going, and returning. Otherwise charges may appear to be fraudulent because the charge originates overseas. Getting the card working again may require international calls, time and trouble. If you have two cards, carry both to have a back-up. A debit card is also a great source of funds and may allow smaller minimum purchases. Because of the set fee amount, when getting Euro cash at an ATM machine, it's better to get a larger amount rather than frequent, small amounts.

Bronze Euro cents



The symbol for the Euro is €. Currency is colorful and the smallest paper Euro is €5. There are 100 cents per Euro. Having Euro cash simplifies! So try to keep about 100-200 in Euro currency as a reserve supply. Then you'll be ready to pay if they don't take cards. **Cautions:** Avoid large amounts of currency *in one place* as a pick pocket could clean you out. A neck or belt loop wallet, or money belt might be a good place to put **part** of your cash and card(s). **Men:** put wallet in a front pocket. **Ladies:** put your purse in front of you, across your body; don't just set it on the ground when eating.

Gold Euro cents, tens



**Lately a Euro (€1) has been worth about \$1.10 to \$1.12** in US dollars (see inside back cover for a chart). Even if



this exchange rate changes, to convert prices on menus and in stores, simply add 10% for an *estimate* of the dollar equivalent.

€1 & €2 Euro coins each in 2 colors



Avoid carrying *just* US dollar cash. Changing dollars to Euros can be difficult, time-consuming or expensive because the typical hotel or "Bureau de Change" may show a good rate but then once you work your way up in line, you see that they charge a 9.9% fee! Sure, bring some dollars for your flight days' expenses at US airports. But best to get some Euros before departure (some US banks sell Euros) or soon after arrival.

Assuming you are carrying credit or debit cards, we suggest carrying about €200 in Euro currency for *some* incidental expenses or getting that from an ATM after arrival. *Save some Euroe for the end of the cruies; onboard the yacht, you must settle your bar bill in Euro cash.* The cards will help take care of larger purchases.

**Travelers Cheques** beyond being a "last ditch" supply of funds, travelers cheques are of limited value these days. Most businesses do not take them and they can be difficult to get cashed.

**U.S. Customs Duty Free Allowance** of \$800/person is what you can bring back without paying duty. A total of \$801-1800 is subject to a 3% duty. Over \$1800 is subject to varying percentage rates, so if you plan to buy a lot, keep your receipts.

**Hotels** may request a credit card imprint or your passport on check in to set up an account for incidental charges. The hotel staff makes room assignments; location, view and size may vary accordingly. Inspect your hotel room before checking out. Hotels may not forward forgotten items, or may charge extra to do so.

**Smoking** Rooms are non-smoking, so the hotel may charge a penalty if they find that you smoked in a room. No smoking is allowed on the motor coaches. There is a smoking area towards the back of the yacht's sun deck.

**Safety & Security notes:** check for emergency exits. Put your room key on the bedside table while you are in the room. Don't leave valuables in your room when you go out. Keep your room locked. Some European hotel doors do not lock automatically on leaving the room, try the door. You may have to lock the door manually with the key. Tap water should be safe, most drink bottled water.

**Motor coaches in Europe** have strict rules about the length the driver may be on duty and drive during that time. It is checked via tamper-proof digital system. So he will not be allowed to be on duty after a certain point each evening.

If seat belts are provided you must wear them or risk a fine. Keep the aisles clear at all times. Don't put heavy or dangerous items in the overhead racks. Do not leave *valuables* on the coach. Ordinary items are generally safe though; the tour manager and driver will advise you about this. Remain seated when the coach is moving. Check the traffic before exiting the coach.

*On arrival* make sure you take everything with you to the hotel or yacht, etc.; we will have a different coach each trip.

**Telephone** Your family or friends calling you in Europe will require (for most carriers) 011 then the country code, *385, for Croatia* and leave out the actual phone number's initial zero (sometimes shown in parenthesis). If you call the USA from Europe, dial 00 then one (1) plus the area code and phone number.



Calling from a pay phone is best done with a prepaid calling card. First, call the access number shown on the card. You can buy calling cards in the US or in Europe. *We do not recommend charging an international call to your hotel room; it can be very expensive.*

Getting your own phone set up for overseas use can be expensive or not surefire. Renting a phone usable overseas is more surefire but can be expen-

sive. Unless if you need constant, immediate contact, we suggest an internet phone service app like *Skype* or *Google* if you have a smart phone or computer. You could use that app when you connect to the **free Wifi at the hotel and yacht**—note that while sailing the Wifi may not always have a good connection!



Sign up now for a free account through Skype or Google which allows you to call via the internet rather than more expensive cell service. With Skype there will be a cost to call normal land line & cell phones in the US, unless you sign up for an Unlimited USA plan for a few dollars per month. Calling cost is low: 2.3¢ per minute (plus 4.9¢ connection fee), but you will need to put some money on account by charging your credit card \$10-25 *before* leaving on the trip. Skype is free if you call another person who also has a Skype account so if there is someone who you think you would call (or will want to call you), get them to sign up for a free Skype account. ***Skype is not for emergencies.***

Instead, in an **emergency, dial from the hotel room's phone: 112.**



**Remember the time difference!** Croatia is 7 hours **ahead** of the Central US time zone. If calling home, be careful about when you call! And if your family or friends might call, tell them about the time difference.

**Shopping Hours** are not “24/7” as some are in the U.S., they vary from store to store and from place to place. Generally open from 8 A.M. to 7 P.M. On Sunday, most shops are closed all day. Here are suggestions of things to buy: [croatiatraveller.com/SpecialInterests/WhattoBuy.html](http://croatiatraveller.com/SpecialInterests/WhattoBuy.html)

**Value Added Taxes, V.A.T.** You may be paying as much as 25% in Croatia in VAT (called PDV in their language) that you do not owe, as a non-resident you do not owe all the taxes included in the purchase price of merchandise. If you make larger purchase, ask for a vat refund form when making a purchase and show your passport. For details see: [expatincroatia.com/refund-vat-pdv-value-added-tax-croatia/](http://expatincroatia.com/refund-vat-pdv-value-added-tax-croatia/)

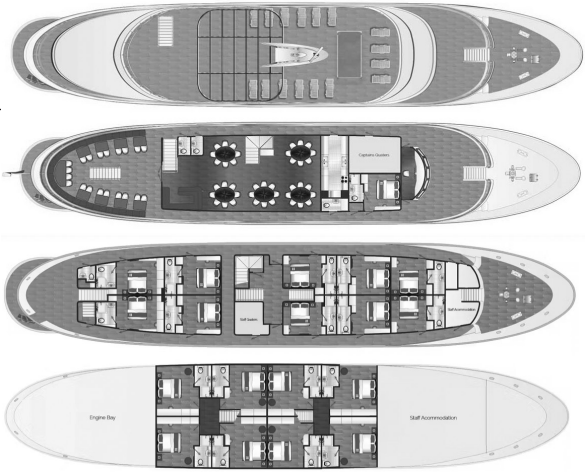
**Tipping** Here are recommendations for those who serve you:

- The US coach drivers are tipped by our tour host
- Hotel Porters tips are prepaid
- Local Drivers are tipped by our tour host
- Your tour host will tip the yacht captain, onboard tour manager and crew (and will also pay for port & tourist taxes)
- Tipping is *not* expected for the staff from Central Illinois

*Taxi drivers:* 10%.

*Local tour guides during cruise:* 10-15%.

At right: Sun Deck, Salon Deck,  
Above Deck, Lower Deck;  
Back cover: Split, Croatia -  
Diocletian Palace & Domnius  
Cathedral by ecstk22



Restaurants: 10 to 15%.  
Note: you must request  
your bill at a restaur-  
ant. It will not be  
brought to you with-  
out you asking for it  
first. In Croatian, the  
**bill is called račun**,  
pronounced *rah-choon*.

Before you offer a tip  
in any restaurant, look at the bill first to see if a tip has already been  
applied. While not every restaurant uses the same language, typically, the  
bill will say **Napojnica uračunata u cijenu** if gratuity is *already* included in  
the bill. In many, you can tip on a credit card if you tell them before they  
charge it.

It was recommended not to overtip since that can seem like you're being a  
show-off & is not received well [www.expatincroatia.com/tipping-in-croatia/](http://www.expatincroatia.com/tipping-in-croatia/).

**Lost?** Carry your hotel address or yacht name when leaving the premises—  
found on page 3 of this booklet. You can show it to a taxi driver to get you  
back. The bag tag and hotel page has Larry Kanfer's cell phone number.

*In emergency, during the cruise portion call 00385 91 360 3631; (for the two  
couples who did not buy their air tickets through Stevie Jay you can call  
the same number if your arrival flight is delayed and cannot join our group  
transportation; you may need to hire a taxi.)*

## FAQ & Rules for Sail Croatia

The following section comes from the yacht's *pre-departure info*  
at the URL: [sail-croatia.com/pre-departures/elegance-departing-split](http://sail-croatia.com/pre-departures/elegance-departing-split)

**Food & Drink** Guests are obliged to respect meal times onboard, which  
are placed on the board in the salon, as well as departure times to the next  
port. Generally, the buffet breakfast (with hot and cold dishes) is served  
from 7-10 A.M. and a three-course lunch is also served every day, freshly  
prepared by our onboard chef at 1:00 P.M.

Please do not bring food and drink onboard, including alcohol, as the ships are  
licensed. Each boat has its own bar and drinks consumed onboard must be pur-  
chased from here. *Bar tabs are payable in cash* (Euros) at the end of your cruise.

You have unlimited access to the *onboard water cooler* during the salon opening times. We recommend bringing a *reusable water bottle* with you onboard, and filling this up before the salon closes for the evening.

**Meals when on land:** It is difficult to specify the money that you can spend per day; as a general rule €25 –€30 will often cover a meal and a drink. Some restaurants only accept Euros not cards.

**What to Bring** Although the weather is usually very warm we recommend that you take some clothes for cooler evenings (for example a tracksuit, fleece, and windbreaker). If you are a light sleeper or easily disturbed, we suggest a pair of earplugs so that you won't hear passengers passing outside your cabin or between boats.

**What's Included** The cabins are well equipped with clean bed linen. You will be provided with one bath towel and one beach towel per person for use onboard. Shower gel, hand soap and a hair dryer will be provided onboard, however, we recommend packing your own shampoo and conditioner. There are power points (European 2-pin plug) in each cabin and 1 - 2 power points in the main dining area on the boats. All appliances require a double round pin type plug for 220 volts, AC, 50 hertz.

**Notes:** On the day of embarkation, your cabin may not be ready until 12:30 P.M. The sun can be quite intense in the Adriatic, so we recommend using a high factor sunscreen, wearing a hat and drinking plenty of water. Your ship may be moored with others and other guests may need to walk from ship to ship to reach the dock. Therefore we recommend locking your cabins when in port. Passports are to be handed to the Captain for registration on the first day of the cruise.



## Download The Free Sail Croatia App

Access your itinerary, excursions and important information about your cruise! Search for app under Sail Croatia in your app store (or if using our digital version of this booklet, click [Apple](#) or [Google](#); the app will ask for the **booking number** and that is **192538**.

## Passenger Ship Rules

We share our responsibility to protect Croatia's environment and culture with our guests and require that our travellers respect the Captain and have consideration for his boat as it represents his family's livelihood.

Ship rules are to protect our customers onboard and we would like all clients to have consideration for other people. If, in our opinion, any passenger



behaves in a way to cause, or likely to cause, danger or distress to any third party we reserve the right to terminate the travel of the person(s) concerned without any refund. Passengers onboard are obliged to abide by the ship rules, as the Captain is responsible for the safety of all passengers and the crew. The Captain has the right to change the itinerary in case of bad weather or similar inappropriate conditions in ports to ensure safety onboard.

Your bar tab bill is payable at the end of your cruise in cash (Euros) only

Security – please be safe and lock your cabins, especially when in port

Drugs Policy: We have a zero policy toward drugs. Anyone in possession of drugs will be asked to leave the ship immediately and will be reported to the police.

Passengers are not permitted to bring food and drink (including alcohol) on the boat. This includes all drinks and food products purchased on shore. *The only exceptions are: personal care products, liquid medicine and food products for special diets.* Regional products purchased during visits to the ports will be stored onboard and returned to passengers at the end of the cruise

Noise – please respect the Port Authority noise restrictions in each port

It is forbidden to throw rubbish into the sea

Blockages – do not throw anything in the toilet apart from toilet paper

Portholes – ensure they are closed while sailing to avoid water entering your cabin

Smoking in the salon and cabins is not allowed. Cigarette butts must not be thrown in the sea

Bed linen must not be taken out of the cabins

Please keep high personal hygiene for the duration of your cruise, including frequent hand washing

Guests are obliged to respect meal times onboard, which are placed on the board in the salon, as well as departure times to the next port

Any damage must be compensated to the Captain by the passenger. Lost cabin keys are charged at €20 per key

Water is a problem on every boat; therefore please ration it very carefully. The same applies to the electricity which runs on a generator

Guests are responsible for removing all items for their cabin before the completion of the cruise. Items found in your cabin within 24 hours of your cruise end date will be handed to Lost-Property. Please contact Head Office to report lost property.

Due to health and safety, guests are not permitted to socialise onboard ships other than the ship they are allocated on.

Your onboard representative will be available for any questions or queries and will do their best to make your stay onboard a most pleasurable one.

## **Resolving Problems Onboard**

We only wish to have happy customers onboard our boats. Most problems

can be resolved quickly and there is no reason to endure ongoing issues on your trip. However, unless we know about a problem, we cannot begin to resolve it. We encourage you to communicate problems immediately.

We have found most issues are often simple language or cultural issues so we have put together this simple step by step guide to help you through this process and make resolutions a breeze:

**Step 1:** Our Representatives are responsible for resolving problems onboard and will assist wherever they can. Please communicate problems to your onboard representative immediately so they are able to address them.

**Step 2:** If you feel the issue has not been resolved, then you should escalate it to the Operations Manager by calling or texting +385 (0) 91 360 3631

**Step 3:** Sometimes it may not be possible to resolve a problem, however we should be given every opportunity during your trip to do this for you. All boats have complaints books onboard for written complaints if you wish for issues to be addressed by the Captain/owner of the boat.

By following the process above we will have a clear record of events from all parties involved and we will have been given every opportunity to resolve problems for you.

If you still wish to make a formal complaint this can be emailed to sales@sail-croatia.com with information on the issue and the steps you took to resolve it onboard.

In any critical situations please contact our Croatian-based Operations Manager, on +385 (0) 91 360 3631, or Grant Seuren, Managing Director – Sail Croatia, on +44(0)7 8151 44 618.

## **Onboard Safety**

We have the following guidelines in place for your safety:

Keep your cabin door locked when not in use

Do not leave valuables on beach or on boat decks

Beware of pickpockets in crowded markets

Avoid discussing the war in sensitive areas

Show respect for other people's property, feelings and cultural differences

Be aware of slippery decks and be careful when climbing ladders

It is strictly forbidden to jump from the boat whilst sailing

Swimming in the ports is not allowed

Jumping from the main/top deck while at a swim stop is not recommended and is done so at your own risk

Climbing the masts is forbidden

Mind the gap between the boats and don't step on the boat fenders

Crossing from boat to boat at non-designated places is strictly forbidden

In the case of rough sea please avoid any movement around the boat

During swim stops stay close to the boat and be mindful of currents. If you are a poor swimmer please advise the crew

Beware of sea urchins

*Tap water onboard is not suitable for drinking*

Make sure you are familiar with the location of your life jacket. We recommend locating and examining your life jacket before departure

In the case of bad weather, the captain may change the original itinerary in the interest of your safety

Always check when the boat will be departing the next day. It is your responsibility to be back onboard before departure. We recommend being back at your boat by 5 A.M. daily as your boat may have to leave early due to unforeseen circumstances

In case of anti-social behaviour, you will be issued with an official warning. Should similar behaviour be repeated you will be asked to leave the boat. In events related to aggression, drugs and breaching our Health and Safety rules, you will be asked to leave the boat immediately without warning

If something is stolen, you must report it to the police and obtain a crime report for your insurance company

Public health service standards are similar to those in the rest of Europe. There are hospitals in large towns, and clinics on the islands and in smaller towns. Most doctors speak English.

*And back to Stevie Jay Travel:*

**Have fun!** According to Mark Twain, "Travel is fatal to prejudice, bigotry, and narrow-mindedness, and many of our people need it sorely on these accounts. Broad, wholesome, charitable views of men and things cannot be acquired by vegetating in one little corner of the earth all one's lifetime."

*Stevie Jay*  
TRAVEL

## Foreign Currency as of...

9/9/24 4:11 PM

*Based on XE rate (no fee credit card)*

	US Dollar	Croatia Euro
\$	1	0.90 €
\$	5	4.50 €
\$	10	9.01 €
\$	20	18.02 €
\$	50	45.05 €
\$	100	90.09 €
\$	200	180.18 €

## Dollar Equivalents

	Croatia	US
	1 €	\$1.11
	5 €	\$5.55
	10 €	\$11.10
	50 €	\$55.50
	100 €	\$111.00
	500 €	\$555.00
	1,000 €	\$1,110.00

*Subject to Change*



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